



Meet Amy Gleason, a registered nurse and successful startup executive from Tampa, Florida. Her professional accomplishments are many but her proudest role is being mother to Morgan, a creative teen that loves to spend time with friends and family. An outgoing and intelligent high school athlete, Morgan doesn't let anything stand in the way of her goals – even a rare autoimmune disease called Juvenile Dermatomyositis.

But that is no easy task. Six years ago, Morgan started showing a variety of abnormal symptoms including muscle weakness, headaches and fatigue. With this, Amy began a harrowing journey to find the root of their cause. Hauling Morgan's medical information to a dozen doctors in six different health systems, Amy became increasingly frustrated with the inefficiencies that became apparent from appointment to appointment.

After fifteen months, countless visits to different specialists, and many multi-day hospital stays, Morgan was finally given a correct diagnosis. However, if Morgan's primary care doctor had been able to access her medical history in one secure timeline, he would have seen a pathology report from four years prior saying she should be evaluated for an autoimmune disease. Instead, she bounced around the healthcare system for more than a year.

With her disorder finally identified, Morgan started to receive treatment and Amy continued meticulously documenting each of her daughter's doctor visits. Lab results, prescriptions, exercises, dietary information, every record she could get her hands on – all in a binder.

And while care providers are legally required to provide copies of all medical records, they often charge a \$1 per page fee – leaving patients with bills upwards of \$1,000 for one document. It's likewise the norm to require patients to show up in-person to obtain these records. And with patient portals becoming a norm, accessing Morgan's records became an even bigger challenge.

Although she was Morgan's parent and her daughter was a minor, Amy still had to jump through hoops to gain the proper access to data through the portals. She often received necessary data after they had already been to an important appointment or hospital visit. The lag in data was a problem and Amy was concerned that her daughter's care was suffering.

With no other option, Amy decided to fix the problem herself so she founded a startup company called CareSync that takes all of a patient's health records and compiles them to create a comprehensive Health Timeline™. You can learn more about CareSync [here](#).